

21 November 2011

Our Reference: N0162

Dear resident,

Re: Night work to deliver and install concrete beams on Yale Close Bridge, North Rocks commencing 28 November

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

As part of the widening of Yale Close Bridge, two concrete beams will be delivered and installed next to the westbound carriageway of the bridge commencing on Monday 28 November. Due to the high volume of traffic during the day the work will be undertaken at night between 8pm and 9am. Please refer to the table and map attached for further details.

The concrete beams will be delivered to the worksite and erected at the Yale Close Bridge one by one.

Machinery and equipment needed for this work includes a 500 tonne crane, semi trailers, lighting towers and hand tools. You may experience increased noise levels as a result of the work. The project team will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.
- Shrouding all stationary equipment and using hoarding where possible.

For more information about how we will manage noise, please refer to the M2 Upgrade Noise Management Fact Sheet which is available on the project website www.hillsm2upgrade.com.au.

Traffic management and temporary closures of westbound carriageway

The westbound carriageway of the motorway will be closed during the installation of the beams. Traffic will be diverted to the eastbound carriageway under a contra flow arrangement. There will be speed reductions in place, please follow the signs and drive with care.

The community complaints and information line 1800 196 266 (select option 2) will be attended 24 hours per day, 7 days per week during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity.

If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Regards



Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call 1800 196 266
- Wait for assistance

Hills M2 Upgrade

Hills M2



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



Hills M2Upgrade

A team consisting of The Roads and Traffic Authority of NSW, the Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetrafficnsw.com.au

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670



Hills M2 Upgrade



Dates of night work: November/December 2011

Date	Mon 28	Tue 29	Wed 30	Thu 1	Fri 2	Sat 3
Night Work						

Dates of night work



Date of delivery



Contingency (wet weather) dates



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