

17 November 2011

Our Reference: N0241

Dear resident,

Re: Night work to relocate utilities at Windsor Road, Northmead starting 23 November

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

As part of the upgrade, the existing gas, water, phone and electricity services need to be relocated in front of properties 256-266 Windsor Road, Northmead.

Work to connect these services will be carried out at night between 8pm and 5am when traffic volumes on Windsor Road are lower and lanes can be closed. This work will be undertaken on the date and locations over the page. Your utility providers will notify you if interruptions to your services are planned.

Machinery and equipment needed for the night work includes generators, excavators, lighting towers, electrical tools, jack hammers, vacuum truck, compressors and concrete saw. You may experience increased noise levels as a result of the work. The project team will take measures to keep this to a minimum, including:

- Completing saw cutting and jack hammering activities by midnight.
- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillsm2upgrade.com.au

The community complaints and information line 1800 196 266 (select option 2) will be attended day and night during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity.

If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Regards



Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

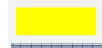
Hills M2 Upgrade



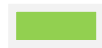
Dates of night work: November 2011

Date	Mon 21	Tue 22	Wed 23	Thu 24	Fri 25
Night work					

Service relocation work



Contingency dates



Hills M2 Upgrade

A team consisting of Roads and Maritime Services, the Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetrafficnsw.com.au

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

Hills M2 Upgrade

Hills M2



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450**으로 연락하여 이들에게 **1800 196 266** 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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