

11 March 2011

Our reference: Ch 3500\_4000\_WRNW\_2.3.2011\_AN\_1

Dear resident,

Night work to build **temporary** noise walls at Windsor Road commencing 21 March

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. We aim to provide an efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take around two years to complete.

This night work involves construction of a temporary noise wall, extending 500m west of the Windsor Road interchange, on both sides of the motorway.

### What is happening with the noise walls at this location?

1. New temporary noise walls will be built in sections (on both sides of the motorway). The temporary noise walls will be located closer to the motorway. Please note that the temporary noise wall will not be located in the same position as the permanent noise walls.
2. As each temporary section of the noise wall is completed, the corresponding section of the existing noise wall will be removed.
3. New permanent noise walls will be constructed, in approximately six months, following the completion of the new Windsor Road on and off ramps. The new permanent noise walls will be increased in height at this location.

### Why can't the new permanent noise walls be constructed now? Why do you need to build temporary noise walls?

The new permanent noise walls at this location cannot be built until the new ramps are completed. This is because the new noise walls will sit on top of the new ramps.

Some of this work requires lane closures at night due to the high volume of traffic during daytime peak periods. Approved hours of night works are from 8pm to 5am. Night work will take place on the dates shown over the page.

The following equipment will be used:

- Light vehicles,
- Small tools and generators,
- Lights.



**Hills M2 Upgrade**  
breakdown safety

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

You may experience increased noise levels during this work. We will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a “quacking” sound instead of a “beeping” sound.
- Shrouding all stationery equipment and using hoarding where possible.

For more information about how we will manage noise, please refer to the *M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**The community information line 1800 196 266** will be attended day and night during construction. Complaints received will be responded to within two hours and we will investigate the complaint as soon as possible. If you have any questions or would like to provide feedback please contact us on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

Kind regards

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

**Cantonese**

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

**Mandarin**

如果你需要口譯員，請致電**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电**1800 196 266** 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

**Korean**

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450**으로 연락하여 이들에게 **1800 196 266** 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



**M2Upgrade project**

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

**Go to:** [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Live traffic:** <http://www.livetrafficnsw.com.au/>

**Email:** [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

**Call:** 1800 196 266 (free call)

**Post:** Locked Bag 2215, North Ryde BC NSW 1670

March	21	22	23	24	25	26	27	28	29	30	31	1
Temporary noise wall installation												

Dates of night work  Contingency (wet weather) dates

