

24 March 2011

Our reference: WR median work_23.3_11_AN_

Dear resident,

Re: Night work west of Windsor Road Bridge, Baulkham Hills 31 March.

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. We aim to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take around two years to complete.

The work on Windsor Road Bridge involves widening of the bridge on the western side to allow construction of the new west facing on and off ramps. This work requires a gravel access road to be constructed on the motorway median west of the bridge. Some of this work requires lane closures at night due to the high volume of traffic during daytime peak periods. Approved hours of work are 8pm to 5.30 am. Night work will take place on the dates shown over the page.

Key activities include:

- Traffic management
- Placement and compaction of material.

Machinery and equipment to be used includes bobcat, excavator, roller, light vehicles and water cart. You may experience increased noise levels as a result of this work. We will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.
- Shrouding all stationary equipment and using hoarding where possible.

For further information about how the project team will manage noise, please refer to the *M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillm2upgrade.com.au

The community information line 1800 196 266 will be attended day and night during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Kind regards

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



Hills M2 Upgrade
breakdown safety

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



M2Upgrade project

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: <http://www.livetrafficnsw.com.au/>

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (free call)

Post: Locked Bag 2215, North Ryde BC NSW 1670

Dates of night work: March 2011

| March/April | | | | | | | |
|---|----|----|----|----|---|---|---|
| Works Title | 28 | 29 | 30 | 31 | 1 | 2 | 3 |
| Night work on Motorway west of Windsor Road | | | | | | | |

Dates of night work Contingency (wet weather) dates

Legend:
Work area

