

30 May 2011

Our Reference: N0109

Dear resident,

Re: Windsor Road Bridge widening – night work commencing 6 June

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

As part of the upgrade, traffic lanes on the Windsor Road Bridge will be temporarily narrowed to accommodate a safe construction area on the western side of the bridge. The number of lanes on the bridge will remain the same. This work involves adjustments to the central median on the northern side of the bridge, relocation of the traffic signals, removal of pavement and line markings and installation of concrete barriers. Pedestrian and cyclist access along Windsor Road will be maintained.

This work will be undertaken in blocks of two nights and is scheduled to take place on the dates shown over the page.

Due to the high volume of traffic during the day this work will be undertaken at night between 8:00pm and 5:30am. At least one lane in each direction will remain open at all times. Pedestrian and cyclist access will be maintained. Please follow the signs and directions of traffic controllers and drive with care.

Machinery and equipment used will include excavators, concrete breakers, asphalt equipment, rollers, tipper trucks and lighting towers. You may experience increased noise levels as a result of the work. The project team will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a “quacking” sound instead of a “beeping” sound.
- Shrouding all stationery equipment and using hoarding where possible.

For more information about how we will manage noise, please refer to the M2 Upgrade Noise Management Fact Sheet which is available on the project website www.hillsm2upgrade.com.au

The community complaints and information line 1800 196 266 will be attended day and night during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity.

If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Regards

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call 1800 196 266
- Wait for assistance

Hills M2 Upgrade



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



M2Upgrade project

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: <http://www.livetrafficnsw.com.au/>

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (free call)

Post: Locked Bag 2215, North Ryde BC NSW 1670



Hills M2 Upgrade



Dates of night work: June 2011

Date	6	7	8
Median adjustments, Traffic signal relocations, line removal/markings			

Date	15	16	17
Traffic signal relocations, line removal/ markings, barrier installation			

Dates of night work Contingency (wet weather) dates



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