

11 November 2011

Our reference: N0237

Dear resident,

PLEASE NOTE CHANGE OF WORK DATES

Re: Night work and partial lane closures on Windsor Road Bridge, Baulkham Hills commencing 18 November

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

As part of the upgrade, a concrete pour will be carried out on Windsor Road Bridge to join the new bridge deck to the existing bridge.

This work will be undertaken on 18 November between **8:00pm and 7:00am** when traffic volumes are lower (see information over the page). The concrete pour will be completed by around 1:00am; however traffic control, including a reduced speed limit will be in place until 7:00am to allow the new concrete to set.

Windsor Road will be open with at least one lane in each direction during this work. Pedestrian and cyclist access will be maintained. Please drive carefully and follow the signs and directions of traffic controllers.

Machinery and equipment needed for this work includes lights, concrete delivery trucks, concrete vibrators, light vehicles and hand tools. You may experience increased noise levels as a result of this work. We will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.
- Shrouding stationary equipment and using hoarding where possible.

For further information about how the project team will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillsm2upgrade.com.au.

The **community complaint and information line 1800 196 266 (select option 2)** will be attended 24 hours per day, 7 days per week during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Kind regards,



Sanjin Muhic

Hills M2 Upgrade Community Relations Team



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

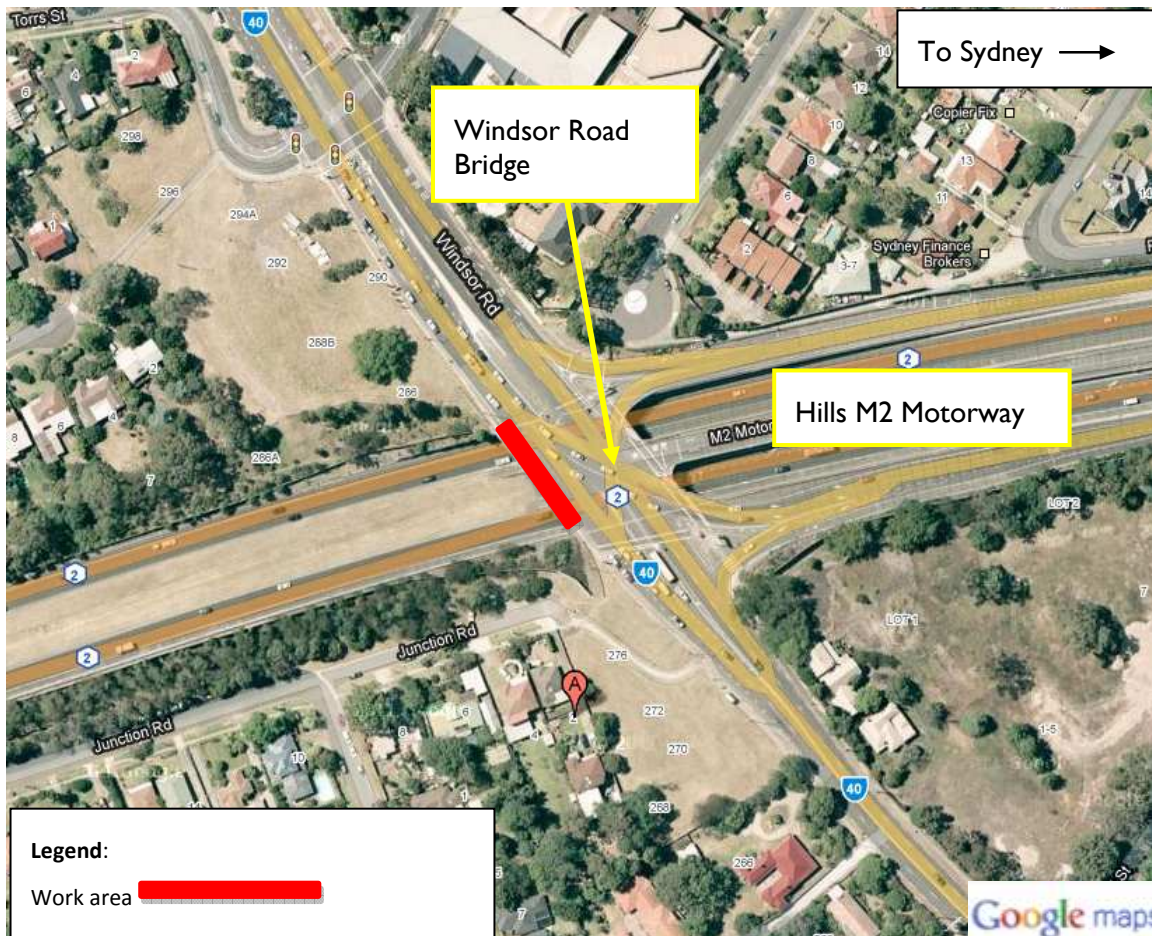
Concrete pour night work on Windsor Road Bridge

November 2011

Date	Fri 18	Sat 19	Sun 20
Work			

Dates for night work

Contingency dates



Hills M2 Upgrade

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetraffic.com

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450**으로 연락하여 이들에게 **1800 196 266** 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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