

# Hills M2 Upgrade

Hills M2



12 December 2011

Our Reference: N0264

Dear resident,

**Re: Installation of drainage and removal of scaffolding from the Windsor Road Bridge, Baulkham Hills commencing 20 December**

Significant progress has been made on the Hills M2 Upgrade since work started in January 2011. The project will reduce congestion and travel times during the busy morning and afternoon periods and improve access to the motorway. The upgrade is scheduled for completion in the first half of 2013.

As part of the Windsor Road Bridge widening, scaffolding will be removed and permanent drainage will be installed on the bridge. This work will be undertaken at night from **8pm to 5am** when traffic volumes on the motorway are lower. Work will be carried on and under the bridge on the dates shown over the page, weather permitting.

Work Activities

Machinery and equipment used will include a 20 tonne crane, elevated work platforms, lighting towers and hand tools. You may experience increased noise levels as a result of the work. We will take measures to keep this to a minimum, including using non-tonal reversing alarms, which make a “quacking” sound instead of a “beeping” sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au).

Traffic impacts

During this work traffic on the motorway will be diverted to the opposite carriageway under a contra flow arrangement. Speed limits on this section of the motorway will be reduced to 40km/h. Please drive carefully and follow the signs. Windsor Road traffic will not be affected by this work.

**The community complaints and information line 1800 196 266 (select option 2)** will be attended day and night during construction. Complaints received will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

Kind regards

A handwritten signature in blue ink, appearing to read "Sanjin Muhic".

Sanjin Muhic  
Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade  
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

# Hills M2 Upgrade



	Tue 20	Wed 21	Thurs 22
Night Work			

Dates of night work: December 2011

Contingency date



## Hills M2 Upgrade

A team consisting of Roads and Maritime Services, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

**Go to:** [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Live traffic:** [www.livetraffic.com](http://www.livetraffic.com)

**Email:** [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

**Call:** 1800 196 266 (free call)

**Post:** Locked Bag 2215, North Ryde BC NSW 1670

# Hills M2 Upgrade

Hills M2



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

## Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

## Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

## Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450**으로 연락하여 이들에게 **1800 196 266** 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



## Hills M2 Upgrade

A team consisting of Roads and Maritime Services, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

**Go to:** [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Live traffic:** [/www.livetraffic.com](http://www.livetraffic.com)

**Email:** [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

**Call:** 1800 196 266 (free call)

**Post:** Locked Bag 2215, North Ryde BC NSW 1670