

5 September 2011

Our reference: N0176

Dear Resident,

Please note change of dates

Re: Night work during September near the Norfolk Tunnel at Epping

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take around two years to complete.

As part of the upgrade, the Norfolk Tunnel will be widened to provide three lanes and a breakdown lane in each direction. Prior to undertaking the widening work, tunnel preparatory works will be required in the coming months including utility service pit and trench work east of the tunnel.

This work involves core drilling and saw cutting through the road surface on the eastbound lanes, east of the tunnel, to locate power and telecommunication services and then excavating a pit and trench. A vacuum truck and tipper trucks will be used to remove the spoil.

This work will be carried out at night between the hours of 8pm and 5:00am. However, the noisier activities such as rock breaking and pavement breaking will be completed by midnight and saw cutting will be completed by 1am. This work is scheduled to take place on the dates shown over the page. Machinery and equipment will include excavators, core drills, saws cutters, vacuum trucks, small power tools and lighting towers.

This work requires a full closure of the eastbound tunnel at night due to the high volume of traffic during daytime peak periods. Eastbound traffic will be diverted to the westbound tunnel which will operate with one lane in each direction.

You may experience increased noise levels as a result of these activities. The project team will take measures to keep this to a minimum, including:

- Completing rock breaking and pavement breaking by midnight and saw cutting by 1am.
- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.
- Shrouding all stationery equipment and using hoarding where possible.

For more information about how we will manage noise, please refer to the *M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillm2upgrade.com.au



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

The community complaints and information line 1800 196 266 will be attended day and night during construction. Complaints received will be responded to within two hours and we will investigate the complaint as soon as possible. If you have any questions or would like to provide feedback please contact us on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Kind regards,



Sanjin Muhic

Hills M2 Upgrade Community Relations Manager

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口譯員，請致電**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450**으로 연락하여 이들에게 **1800 196 266** 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



Hills M2Upgrade project

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: <http://www.livetrafficnsw.com.au/>

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

Night work east of the tunnel September/October 2011

September																						
8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
				■	■	■					■	■	■					■	■	■		

October						
1	2	3	4	5	6	7
		■	■	■		

Dates of night work Contingency (wet weather) dates

