

Our reference: - Central Zone tunnel night work AN_I

11 February, 2011

Dear resident,

Re: Night work on Norfolk Tunnel – noise curtain installation

The M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

As part of the upgrade, the Norfolk Tunnel needs to be widened to provide three lanes with a breakdown lane in each tunnel tube. This major program of work is expected to take approximately two years to complete.

Before the widening works start, noise reducing curtains will be installed at both ends of each tunnel tube. These curtains are made of sound absorbing material and are designed to cover over each end of the tunnel to reduce construction noise impacts on the surrounding residences. These curtains will be open during the day and closed at night when work is being carried out.

The work to install the curtains on both ends of the eastbound tunnel tube will start in the week beginning 14 February and include:

- Traffic management.
- The use of a hammer drill to drill holes for the anchors.
- Installation and testing of the anchors and the steel framework.
- Installation of the steel frame and noise curtain.
- The use of cranes, trucks and scissor lifts.

The work requires a full closure of the eastbound tunnel tube. Eastbound traffic will be diverted to the westbound tube which will operate with one lane in each direction. The work will be undertaken at night for safety reasons and when there are fewer motorists on the road. The work will take approximately three weeks and will be undertaken in blocks of two consecutive nights, alternating between both ends of the eastbound tunnel tube as shown on the table over the page.

During these works you may experience increased noise as a result of this night work; however we will attempt to keep this to a minimum. For further information about how we will manage noise, please refer to the *M2 Upgrade Noise Night Work Fact Sheet* which is available on the project website www.hillm2upgrade.com.au

The information/complaints line 1800 196 266 will be attended during the day and night during construction. If you have any questions or would like to provide feedback please contact us on 1800 196 266 or email enquiries@hillsm2upgrade.com.au.

Kind regards

M2 Upgrade Community Relations Team

M2 Upgrade project

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au
Live traffic: <http://livetraffic.rta.nsw.gov.au/>
Email: enquiries@hillsm2upgrade.com.au
Call: 1800 196 266 (free call)
Post: Locked Bag 2215, North Ryde BC NSW 1670



M2 Upgrade



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

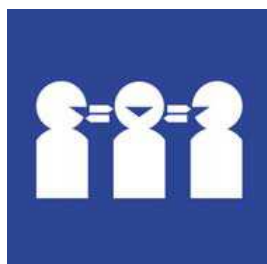
若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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