

18 November 2011

Our reference: N0239

Dear resident,

Re: Lane realignment on the Hills M2 either side of the Murray Farm Road Bridge, starting 25 November

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

The current work zone on the westbound breakdown lane either side of Murray Farm Road Bridge will move to the central median to allow motorway widening work to continue. This work will be carried out at night when traffic volumes are lower. The work will start on 25 November, weather permitting. Please see the map and table over the page for more details.

Work activities

This work includes moving temporary concrete traffic barriers and realigning the traffic lanes by changing the line markings. Machinery and equipment required for this work includes a crane, a generator and line removal tools. You may experience increased noise levels as a result of this work. We will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.
- Shrouding all stationary equipment and using hoarding where possible.

For more information about how the project team will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillsm2upgrade.com.au.

Traffic arrangements

During this work the westbound lanes of the motorway will be closed east of the bridge and traffic will be diverted to the citybound carriageway under a contra flow arrangement. Traffic controls will be in place and speed limits will be reduced to 40km/h in the contra-flow section. Please drive carefully and follow the signs.

The community complaints and information line 1800 196 266 (select option 2) will be attended 24 hours per day, 7 days per week during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Kind regards,



Sanjin Muhic

Hills M2 Upgrade Community Relations Team



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

Hills M2 Upgrade





November 2011

Date	Fri 25	Sat 26	Sun 27	Mon 28	Tue 29	Wed 30
Work	■			■	■	

December 2011

Date	Thu 1	Fri 2	Sat 3	Sun 4	Mon 5	Tue 6
Work		■			■	

Dates and location of traffic switch night work 

Contingency dates 



Hills M2 Upgrade

A team consisting of Roads and Maritime Services, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetraffic.com

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

Hills M2 Upgrade

Hills M2



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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