

11 April 2011

Our reference: N0080

Dear resident,

## Re: Night work on Terrys Creek Bridge, North Epping commencing 18 April

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

Terrys Creek Bridge will be widened approximately nine metres on the north side of the motorway to accommodate widening of the eastbound and westbound carriageways. This work requires the delivery and installation of a tower crane next to the bridge. Set up of the tower crane requires lane closures on the motorway and will be undertaken at night from 8pm to 5.30am. Key activities include:

- Traffic management.
- Tower crane delivery via noise wall gate behind Woodvale Avenue.
- Tower crane set up.

This work is scheduled to take place on the dates shown over the page.

Machinery and equipment used will include flood lights, generator, cranes, and delivery trucks. You may experience increased noise levels as a result of this work. The project team will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.
- Shrouding all stationery equipment and using hoarding where possible.

For further information about how the project team will manage noise, please refer to the *M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillm2upgrade.com.au](http://www.hillm2upgrade.com.au)

**The community complaints and information line 1800 196 266** will be attended day and night during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

Kind regards

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade  
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

#### Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

#### Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

#### Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



#### M2Upgrade project

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

**Go to:** [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Live traffic:** <http://www.livetrafficnsw.com.au/>

**Email:** [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

**Call:** 1800 196 266 (free call)

**Post:** Locked Bag 2215, North Ryde BC NSW 1670

### Dates of night work: April 2011

April					
Date	18	19	20	21	22
Work					

Dates of night work

Contingency (wet weather) dates



