

8 September 2011

Our Reference: N0143

Dear resident,

Re: Night work commencing 15 September west of Terrys Creek Bridge, North Epping

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

As part of widening work a new retaining wall will be constructed on the eastbound carriageway west of Terrys Creek Bridge, see attached map. This work is scheduled on the dates shown over the page. Work will generally be undertaken from the motorway.

Due to the high volume of traffic during the day this work will be undertaken at night between 8pm and 5.30am when traffic volumes on the motorway are lower. During this work the eastbound carriageway will be closed and traffic will be diverted onto the westbound carriageway under a contra flow arrangement.

Work activities will include:

- Delivery of retaining wall panels.
- Installation of the retaining wall panels (see location marked over page).

Machinery and equipment needed for the work includes one large crane on the motorway, trucks, concrete trucks, a concrete pump, vibrators, light vehicles, lighting towers, and hand tools. You may experience increased noise levels as a result of the work. The project team will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.
- Shrouding all stationary equipment and using hoarding where possible.

For more information about how we will manage noise, please refer to the Hills M2 Upgrade Noise Management Fact Sheet which is available on the project website www.hillsm2upgrade.com.au.

The community complaints and information line 1800 196 266 will be attended 24 hours per day, 7 days per week during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity.



Hills M2 Upgrade

Hills M2



If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Regards

Sanjin Muhic
Hills M2 Upgrade Community Relations Manager

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口譯員，請致電**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450**으로 연락하여 이들에게 **1800 196 266** 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



Hills M2 Upgrade project

A team consisting of The Roads and Traffic Authority of NSW, the Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetrafficnsw.com.au

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670



Dates of night work: September 2011

Date	Mon 12	Tue 13	Wed 14	Thur 15	Fri 16
Night work					
	Mon 19	Tue 20	Wed 21	Thur 22	Fri 23

Dates for retaining wall panel delivery and installation

Contingency (wet weather) dates

