

16 January 2012

Our reference: N0238

Dear resident,

**Re: Night work to remove a temporary noise wall on the Hills M2 near Busaco Road, Macquarie Park, commencing 23 January 2012**

Significant progress has been made on the Hills M2 Upgrade since work started in January 2011. The project will reduce congestion and travel times during the busy morning and afternoon periods and improve access to the motorway. The upgrade is scheduled for completion in the first half of 2013.

As part of the upgrade, temporary noise walls were constructed alongside the motorway to allow removal of old noise walls. The temporary noise wall on the eastbound carriageway of the motorway near Busaco Road, Macquarie Park, can now be removed as widening work and installation of a new permanent noise wall have been completed in this area.

The temporary noise wall will be removed at night, between 8pm and 5am, when there is less traffic on the motorway. Please refer to the table over the page for the dates of work.

Machinery and equipment required for this work includes light vehicles, small tools, generators and lighting towers. You may experience increased noise levels during this work. We will take measures to keep this to a minimum, including using non-tonal reversing alarms, which make a “quacking” sound instead of a “beeping” sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

Traffic impacts

The left-hand lane (slow lane) of the eastbound carriageway near Busaco Road will be closed during this work. Speed limits on this section of the eastbound carriageway will be reduced to 40km/h. Please drive carefully and follow the signs.

**The community complaints and information line 1800 196 266 (select option 2)** will be attended day and night during construction. Complaints received will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

Kind regards

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade**  
breakdown safety

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

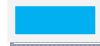
# Hills M2 Upgrade



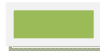
## Dates of night work

January 2012		
Mon 23	Tue 24	Wed 25

Dates of night work



Contingency date



### Hills M2 Upgrade

A team consisting of Roads and Maritime Services, the Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

**Go to:** [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Live traffic:** [www.livetraffic.com](http://www.livetraffic.com)

**Email:** [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

**Call:** 1800 196 266 (select option 2)

**Post:** PO Box 379, North Ryde BC NSW 1670

# Hills M2 Upgrade



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

## Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

## Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

## Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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