

5 August 2011

Our reference: N0157

Dear resident,

Re: Increased vehicle movements on Somerset Street, Epping in August and September 2011

The M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

As part of the upgrade work, the retaining wall on the westbound side of the motorway between Somerset Street and Terrys Creek Bridge will be moved so the motorway can be widened. This work will take place during standard construction hours, Monday to Friday from 7am to 6pm and Saturday from 8am to 1pm.

During August and September, there will be an increase in heavy vehicles using Somerset Street to access the construction area next to the motorway.

Access for local residents will be maintained during this period. Traffic controllers will be on site to reduce disruptions to local traffic.

The project team will regularly monitor the condition of the road surface on Somerset Road and repair damage caused by heavy vehicles such as potholes or loose asphalt as required.

Once the upgrade is complete, the project team will work with Hornsby Shire Council to ensure Somerset Street is returned to its original condition.

The **community complaint and information line 1800 196 266 (select option 2)** will be attended 24 hours per day, 7 days per week during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Kind regards



Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance



Hills M2Upgrade project

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetrafficnsw.com.au

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670