

21 September 2011

Our reference: N0181

Dear resident,

Re: Night work to remove temporary noise wall near Westmore Drive, West Pennant Hills, 28 September 2011

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take around two years to complete.

The noise wall on the eastbound carriageway near Westmore Drive was removed in May to allow widening work to take place and a temporary noise wall was built alongside the motorway.

What is happening to the temporary noise wall at this location?

The 90 metre section of temporary noise wall on the eastbound carriageway near Westmore Drive will be removed. The temporary noise wall needs to be removed so the last stage of pavement widening work can be completed.

Why can't the new permanent noise walls be constructed now?

The new permanent noise wall cannot be built until the motorway has been widened and a new retaining wall has been built at this location. Completion of the new permanent noise wall is scheduled for January 2012.

When will the temporary noise wall be removed?

The temporary noise wall will be removed on Thursday 28 September (weather permitting). This work will be undertaken at night from 8pm to 5am, when traffic volumes are lower.

Machinery and equipment used will include light vehicles, small tools, generators and lights.

You may experience increased noise levels as a result of the work. We will take measures to keep this to a minimum, including using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillsm2upgrade.com.au

The community complaints and information line 1800 196 266 (select option 2) will be attended day and night during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Kind regards

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

Hills M2 Upgrade



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



Hills M2 Upgrade

A team consisting of The Roads and Traffic Authority of NSW, the Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetrafficnsw.com.au/

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

Dates of night work: September 2011

Date	Thu 28	Fri 29
Night work		

Dates of night works

 Contingency (wet weather) dates

