

6 December 2011

Our reference: N0249

Dear resident,

## **Re: Night work to widen the portal archways of the Norfolk Tunnel, Epping**

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take around two years to complete.

As part of the upgrade, the Norfolk Tunnel will be widened to provide three lanes and a breakdown lane in each direction. Widening of the portal archways at both ends of the citybound tunnel will commence from 12 December 2011.

This work will be carried out on weeknights (Monday – Friday) from 8pm to 5am when traffic volumes on the motorway are lower, and take approximately twelve weeks to complete, weather permitting. A maximum of two nights work per week is scheduled for each location. There will be no work on public holidays. Please refer to the table over the page for the dates and location of work.

### Work activities

Widening the tunnel portal archways involves installing temporary drainage, extending the noise curtain, demolishing the existing archways, excavating and installing the new façade. Machinery and equipment required for this work includes excavators, rock breakers, rock drills, a road-header, cranes, elevated work platforms, trucks, small power tools, compressors and lighting towers.

In order to minimise dust generated by this work, the rock breaker and excavator will be fitted with a water hose to dampen the rock wall before and during excavation.

You may experience increased noise levels as a result of these activities. The project team will take measures to keep this to a minimum, including:

- Completing rock breaking, drilling and saw cutting by 1am.
- Using non-tonal reversing alarms, which make a “quacking” sound instead of a “beeping” sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillm2upgrade.com.au](http://www.hillm2upgrade.com.au).

### Traffic

During this work the citybound tunnel will be closed. Citybound traffic will be diverted to the westbound tunnel in a contra-flow arrangement (one lane in each direction). The speed limits will be reduced to 40 kph in the contra-flow area. Please follow the signs and drive with care.

**The community complaints and information line 1800 196 266 (select option 2)** will be attended day and night during construction. Complaints received will be responded to within two hours and we will investigate the complaint as soon as possible. If you have any questions or would like to provide feedback please contact us on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

Kind regards,

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade**  
breakdown safety

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

### 1. Night work west of the Norfolk Tunnel December 2011 to February 2012

December 2011						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

January 2012						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
21	22	23	24	25	26	27
28	29	30	31			

February 2012						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29			

Dates of night work Contingency dates

### 2. Night work dates east of the Norfolk Tunnel December 2011 to February 2012

December 2011						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

January 2012						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

February 2012						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29			

Dates of night work Contingency dates



#### Hills M2 Upgrade

A team consisting of Roads and Maritime Services, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

Live traffic: [www.livetraffic.com](http://www.livetraffic.com)

Email: [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

#### Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

#### Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

#### Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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