

6 October 2011

Our reference: N0195

Dear resident,

Re: Night work east and west of the Norfolk Tunnel at Epping

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take around two years to complete.

As part of the upgrade, the Norfolk Tunnel will be widened to provide three lanes and a breakdown lane in each direction. As part of the widening work, excavation of the rock walls at both ends of the citybound tunnel will be undertaken from 10 October until early December 2011. Please refer to the table over the page for the dates of work.

This work will be carried out at night between the hours of 8pm and 5am when traffic volumes on the motorway are lower. The work is scheduled two consecutive nights per week at both locations and will take approximately eight weeks to complete, weather permitting.

Work activities

Machinery and equipment required for this work includes excavators, trucks, small power tools and lighting towers. The rock excavator will be fitted with a water hose to dampen the rock wall and minimise dust.

You may experience increased noise levels as a result of these activities. The project team will take measures to keep this to a minimum, including:

- Completing rock breaking by midnight.
- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillm2upgrade.com.au.

Traffic

This work requires night closures of the citybound tunnel. Citybound traffic will be diverted to the westbound tunnel in a contra-flow arrangement (one lane in each direction). There will be speed reductions in place. Please follow the signs and drive with care.

The community complaints and information line 1800 196 266 (select option 2) will be attended day and night during construction. Complaints received will be responded to within two hours and we will investigate the complaint as soon as possible. If you have any questions or would like to provide feedback please contact us on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Kind regards,



Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

1. Night work west of the tunnel October/November/Dec 2011

October											November															
20	21	22	23	24	25	26	27	28	29	30	31	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
Yellow	Yellow					Yellow	Yellow	Green					Yellow	Yellow	Green						Yellow	Yellow	Green			

November											Dec													
15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	1	2	3	4	5	6	7	8	9
	Yellow	Yellow	Green					Yellow	Yellow	Green					Yellow	Yellow	Green					Yellow	Yellow	Green

Dates of night work Contingency dates

2. Night work east of the tunnel October/November 2011

October																	November							
13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	1	2	3	4	5	6
Blue	Blue				Blue	Blue	Green				Blue	Blue	Green					Blue	Blue	Green				

November																								
7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	
Blue	Blue	Green					Blue	Blue	Green					Blue	Blue	Green						Blue	Blue	Green

Dates of night work Contingency dates



Hills M2 Upgrade

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetraffic.com

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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