

27 January 2012

Our reference: N0310

Dear resident,

Re: Changes to the noise wall on the Hills M2 Motorway, commencing 3 February 2012

Significant progress has been made on the Hills M2 Upgrade since work started in January 2011. The project will reduce congestion and travel times during the busy morning and afternoon periods and improve access to the motorway. The upgrade will be completed in the first half of 2013.

As part of the upgrade a temporary noise wall will be constructed extending approximately 80m along the Hills M2 Motorway eastbound carriageway near Beecroft Road Bridge. Please refer to the location and dates shown over the page. This work will be undertaken at night when traffic volumes on the motorway are lower.

What is happening with the noise wall at this location?

1. A new 3.3m high temporary noise wall will be built in sections on the eastbound carriageway. The temporary noise wall will be located on the motorway side of the existing noise wall. Please note that the temporary noise wall will not be located in the same position as the permanent noise wall.
2. As each temporary section of the noise wall is completed, the corresponding section of the existing noise wall will be removed.
3. A new permanent noise wall will be constructed around July 2012. The new permanent noise wall will be made of similar materials to the existing wall and will be 5.4m high at this location.

Machinery and equipment needed for this night work includes light vehicles, small tools generator and lights. You may experience increased noise levels during this work. We will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a “quacking” sound instead of a “beeping” sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillsm2upgrade.com.au

The community information and complaints line 1800 196 266 (select option 2) will be attended day and night during construction. Complaints received will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Kind regards



Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:


- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

Dates of night work:

Date	3 February 2012



Legend:



Location of work

Hills M2Upgrade

A team consisting of Roads and Maritime Services, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetraffic.com

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.

