

12 September 2011

Our Reference: N0179

Dear resident,

**Re: Night work on the M2 Motorway between Oakes Road and Yale Close, North Rocks commencing 19 September**

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

As part of the upgrade, a process known as "cross stitching" will be undertaken to strengthen the existing road pavement on the eastbound and westbound carriageways of the motorway between Oakes Road and Yale Close, North Rocks. This involves drilling holes into the surface of the concrete pavement and placing grout and steel bars into the holes.

The work will be undertaken over two consecutive nights each week and take nine weeks to complete, weather permitting. This work will be undertaken on the dates and locations shown over the page.

Due to the high volume of traffic during the day, this work will be undertaken at night between 8pm and 5.30am when traffic volumes on the motorway are lower. One lane in each direction will remain open at all times and traffic will be diverted to the opposite carriageway under a contra flow arrangement. There will be speed reductions in place, please follow the signs and drive with care.

Machinery and equipment used will include light vehicles, hammer drills, generators, industrial vacuum cleaner, lighting towers and hand tools. You may experience increased noise levels as a result of the work. The project team will take measures to keep this to a minimum, including:

- Completing drilling by midnight
- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.
- Shrouding all stationary equipment and using hoarding where possible.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au).

**The community complaints and information line 1800 196 266 (select option 2)** will be attended 24 hours per day, 7 days per week during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity.

If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

Regards



Sanjin Muhic  
Hills M2 Upgrade Community Relations Manager



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

**Cantonese**

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

**Mandarin**

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

**Korean**

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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**Hills M2Upgrade project**

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

**Go to:** [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Live traffic:** [www.livetrafficnsw.com.au](http://www.livetrafficnsw.com.au)

**Email:** [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

**Call:** 1800 196 266 (select option 2)

**Post:** PO Box 379, North Ryde BC NSW 1670



## September 2011

Mon 19	Tue 20	Wed 21	Thu 22	Fri 23	Sat 24	Sun 25	Mon 26	Tue 27	Wed 28	Thu 29	Fri 30

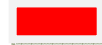
## October 2011

Mon 3	Tue 4	Wed 5	Thu 6	Fri 7	Sat 8	Sun 9	Mon 10	Tue 11	Wed 12	Thu 13	Fri 14
Mon 17	Tue 18	Wed 19	Thu 20	Fri 21	Sat 22	Sun 23	Mon 24	Tue 25	Wed 26	Thu 27	Fri 28

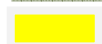
## November 2011

Mon 31	Tue 1	Wed 2	Thu 3	Fri 4	Sat 5	Sun 6	Mon 7	Tue 8	Wed 9	Thu 10	Fri 11
Mon 14	Tue 15	Wed 16	Thu 17	Fri 18	Sat 19	Sun 20	Mon 21	Tue 22	Wed 23	Thu 24	Fri 25

Oakes Road to Yale Close Road (moving west)



Yale Close to Oakes Road (moving east)



Contingency (wet weather) dates

