

5 January 2012

Our reference: N0265

Dear resident,

**Re: Night work to remove temporary noise wall on the Hills M2 west of Windsor Road, Baulkham Hills commencing 12 January**

Significant progress has been made on the Hills M2 Upgrade since major work started in January 2011. The project will reduce congestion and travel times during the busy morning and afternoon periods and improve access on the motorway. The upgrade will be completed in the first half of 2013.

As part of the work to construct the new west facing ramps at Windsor Road, some existing noise walls were removed and temporary noise walls were constructed. The new retaining walls on the east and westbound carriageways now provide noise mitigation for nearby residents, so the temporary noise walls can be removed.

Work activity

The temporary noise walls west of Windsor Road will be removed from both carriageways, see map over page. This work will be undertaken at night from 8pm to 5am when traffic volumes on the motorway are lower. Work will be carried out on the dates shown over the page.

Machinery and equipment required for this work includes light vehicles, small tools, generators and lighting towers. You may experience increased noise levels during this work. We will take measures to keep this to a minimum, including using non-tonal reversing alarms, which make a “quacking” sound instead of a “beeping” sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

Traffic impacts

Westbound traffic at this location will be diverted to the citybound carriageway under a contra flow arrangement. Speed limits on this section of the westbound carriageway will be reduced to 40km/h. Please drive carefully and follow the signs.

**The community complaints and information line 1800 196 266 (select option 2)** will be attended day and night during construction. Complaints received will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

Kind regards



Sanjin Muhic  
Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade**  
breakdown safety

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

# Hills M2 Upgrade



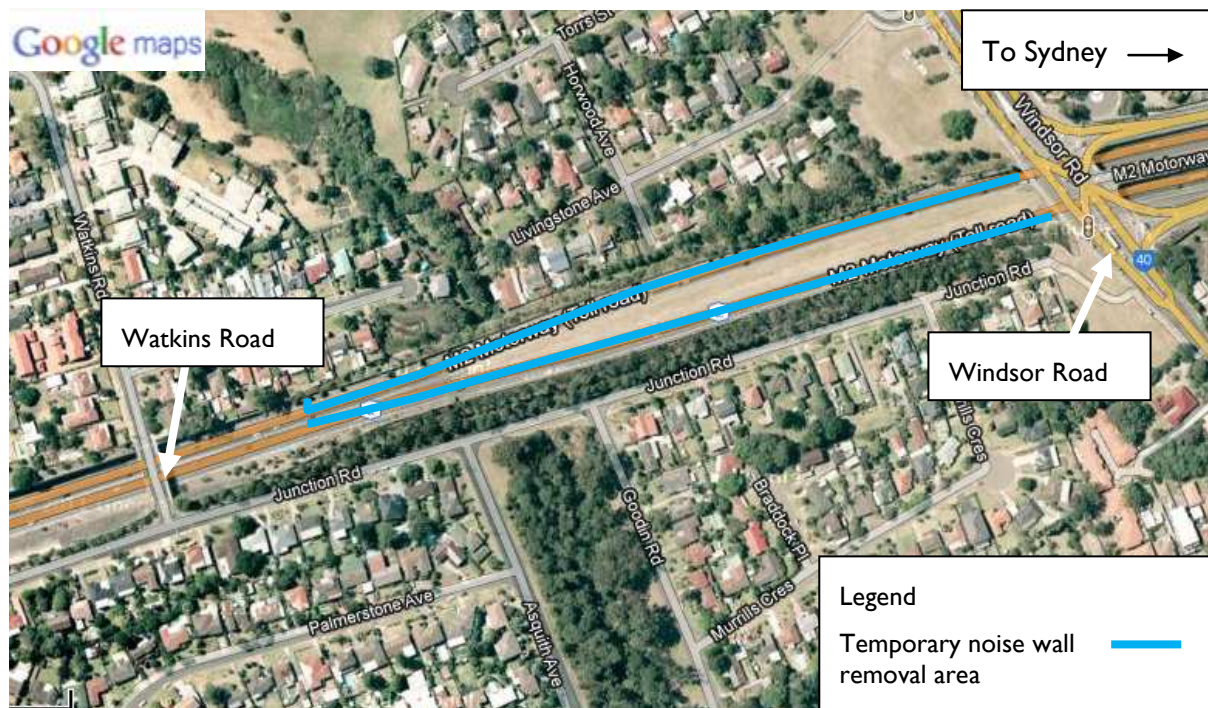
Dates of night work: January



Contingency dates



January 2012						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21



## Hills M2 Upgrade

A team consisting of Roads and Maritime Services, the Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

**Go to:** [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Live traffic:** [www.livetraffic.com](http://www.livetraffic.com)

**Email:** [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

**Call:** 1800 196 266 (select option 2)

**Post:** PO Box 379, North Ryde BC NSW 1670

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

#### Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

#### Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

#### Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.

