

5 January 2012

Our reference: N0281

Dear resident,

**Re: Night work to relocate the temporary noise wall west of Terrys Creek Bridge, North Epping commencing 12 January 2012**

Significant progress has been made on the Hills M2 Upgrade since major work started in January 2011. The project will reduce congestion and travel times during the busy morning and afternoon periods and improve access to the motorway. The upgrade will be completed in the first half of 2013.

A section of the temporary noise wall on the citybound carriageway west of Terrys Creek Bridge will be relocated to allow road pavement widening work to continue. This work will be undertaken at night from 8pm to 5am when traffic volumes on the motorway are lower, see dates over the page.

**What is happening with the noise wall at this location?**

1. Approximately 30 metres of temporary noise wall will be moved approximately 600mm further away from the houses on Woodvale Avenue. The new temporary noise wall will be located on the motorway side of the existing noise wall. The new temporary noise wall will be approximately 2.1 metres high and made of timber.
2. After the temporary noise wall is moved, work to widen the road pavement will take place.
3. The new permanent noise wall at this location will be constructed around mid to late February 2012. The new permanent noise wall will be made of similar materials to the old permanent noise wall and will be between 4.8 and 5.2 metres high.

**Why can't the new permanent noise wall be constructed now?**

The new permanent noise wall cannot be built at this location until the new retaining wall is completed and the road pavement widened.

**Work Activities**

Machinery and equipment required for this work includes: light vehicles, small tools, generators and lights. You may experience increased noise levels during this work. We will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a “quacking” sound instead of a “beeping” sound.
- Shrouding all stationary equipment and using hoarding where possible.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Traffic changes**

The left-hand lane of the citybound carriageway will be closed during this work. Speed limits will be reduced to 40 kph. Please follow the signs and drive with care.



**Hills M2 Upgrade  
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call 1800 196 266
- Wait for assistance

# Hills M2 Upgrade

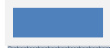


The community complaints and information line 1800 196 266 (select option 2) will be attended day and night during construction. Complaints received will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

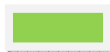
Kind regards

Sanjin Muhic  
Hills M2 Upgrade Community Relations Manager

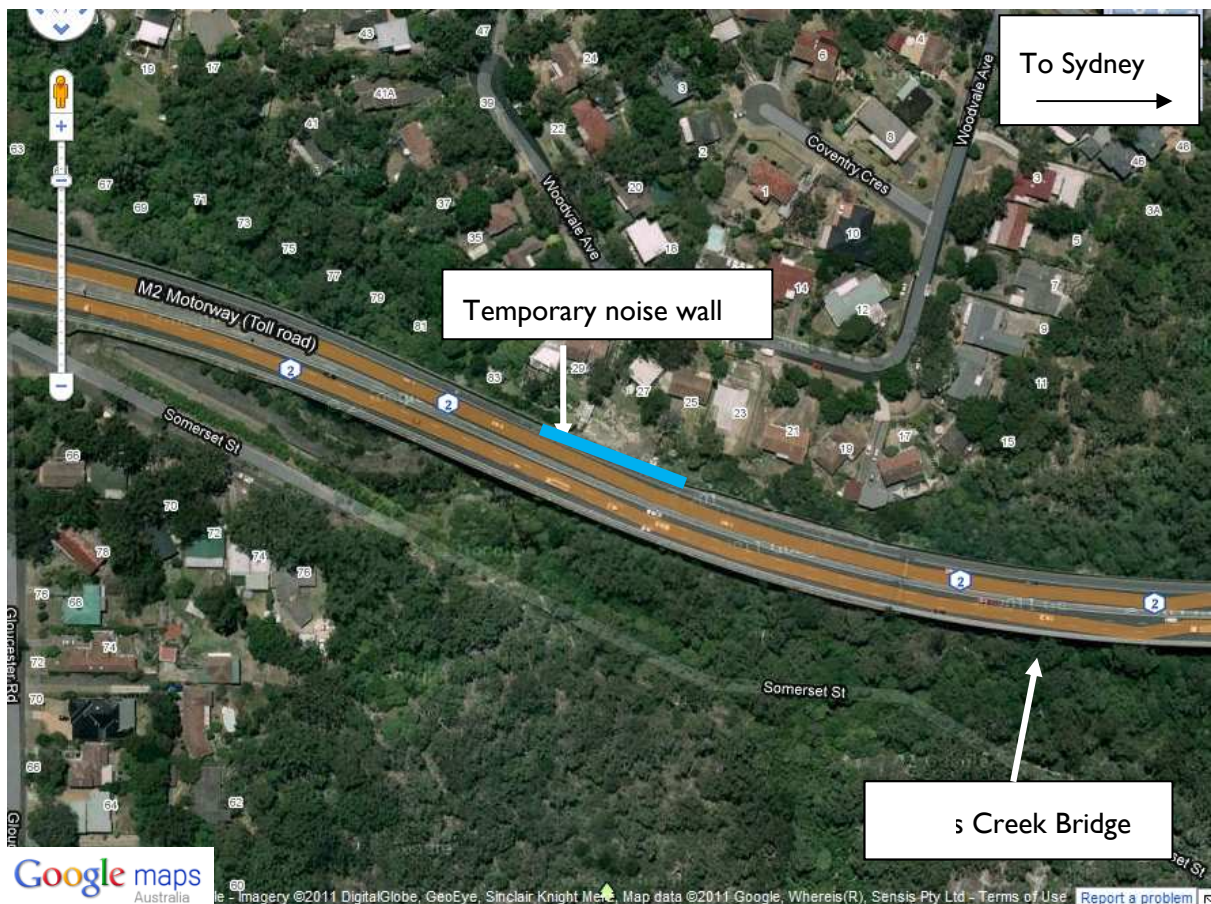
Dates of night work



Contingency dates



January 2012						
S	M	T	W	T	F	S
8	9	10	11	12	13	14
15	16	17	18	19	20	21



## Hills M2 Upgrade

A team consisting of Roads and Maritime Services, the Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

Live traffic: [www.livetraffic.com](http://www.livetraffic.com)

Email: [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

#### Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

#### Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

#### Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.

