

9 December 2011

Our Reference: N0266

Dear resident

**Please note date changes**

**Re: Night work near Busaco Road and Culloden Road, Marsfield, starting 16 December 2011**

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to be completed in early 2013.

As part of the upgrade, existing concrete barriers in the central median of the motorway will be removed near Busaco Road and Culloden Road, Marsfield. This work will be undertaken at night from 8pm to 5am when traffic volumes are lower. The dates of work are shown over the page.

Machinery and equipment used will include excavators, trucks, lighting towers, hand tools, saws and hammers. You may experience increased noise levels as a result of the work. The project team will take measures to keep this to a minimum, including:

- Complete saw cutting and hammering by midnight.
- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au).

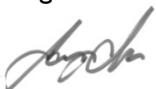
Traffic arrangements

Traffic on the eastbound carriageway will be diverted to the westbound carriageway under a contra flow arrangement to create a safe work zone. Speed limits in the contra flow area will be reduced to 40 kph. Please follow the signs and drive with care.

**The community complaints and information line 1800 196 266** (select option 2) will be attended 24 hours per day, 7 days per week during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity.

If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

Regards



Sanjin Muhic  
Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade  
breakdown safety**

In the case of breakdown:


- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

Dates of night work: December 2011


December 2011						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Dates of night work: January 2012

January 2012						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Dates of night work Busaco Road 

Dates of night work Culloden Road 

Contingency dates 



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

#### Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

#### Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

#### Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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#### Hills M2 Upgrade

A team consisting of Roads and Maritime Services, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

**Go to:** [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)  
**Live traffic:** [www.livetraffic.com](http://www.livetraffic.com)  
**Email:** [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)  
**Call:** 1800 196 266 (select option 2)  
**Post:** PO Box 379, North Ryde BC NSW 1670

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