

Hills M2 Upgrade



12 December 2011

Our Reference: N0262

Dear resident,

Re: Night work to relocate water main at Barclay Road, North Rocks starting 19 December

Significant progress has been made on the Hills M2 Upgrade since work started in January 2011 and work is scheduled for completion in the first half of 2013. The project will deliver significant benefits to the community including reduced congestion, faster travel times and improved access to the motorway.

As part of the work on the Barclay Road Bridge, a section of the existing water main needs to be relocated. This work will take place on the northern side of the bridge in the southbound lane.

Work to relocate and reconnect the water main will be carried out at night from **8pm to 6am** on **Monday 19 December** to coincide with the planned Sydney Water service disconnection. Sydney Water will notify its customers regarding service interruptions during this work.

Work Activities

Machinery and equipment needed for the night work includes generators, excavators, lighting towers, electrical tools, jack hammers, vacuum truck, compressors and concrete saw. You may experience increased noise levels as a result of the work. The project team will take measures to keep this to a minimum, including:

- Saw cutting and jack hammering activities will be completed by midnight, where possible. Some saw cutting may be carried out after midnight but will be limited to no more than 30 minutes at a time.
- Using non-tonal reversing alarms, which make a “quacking” sound instead of a “beeping” sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillsm2upgrade.com.au

The community complaints and information line 1800 196 266 (select option 2) will be attended day and night during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity.

If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Regards

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

Hills M2 Upgrade



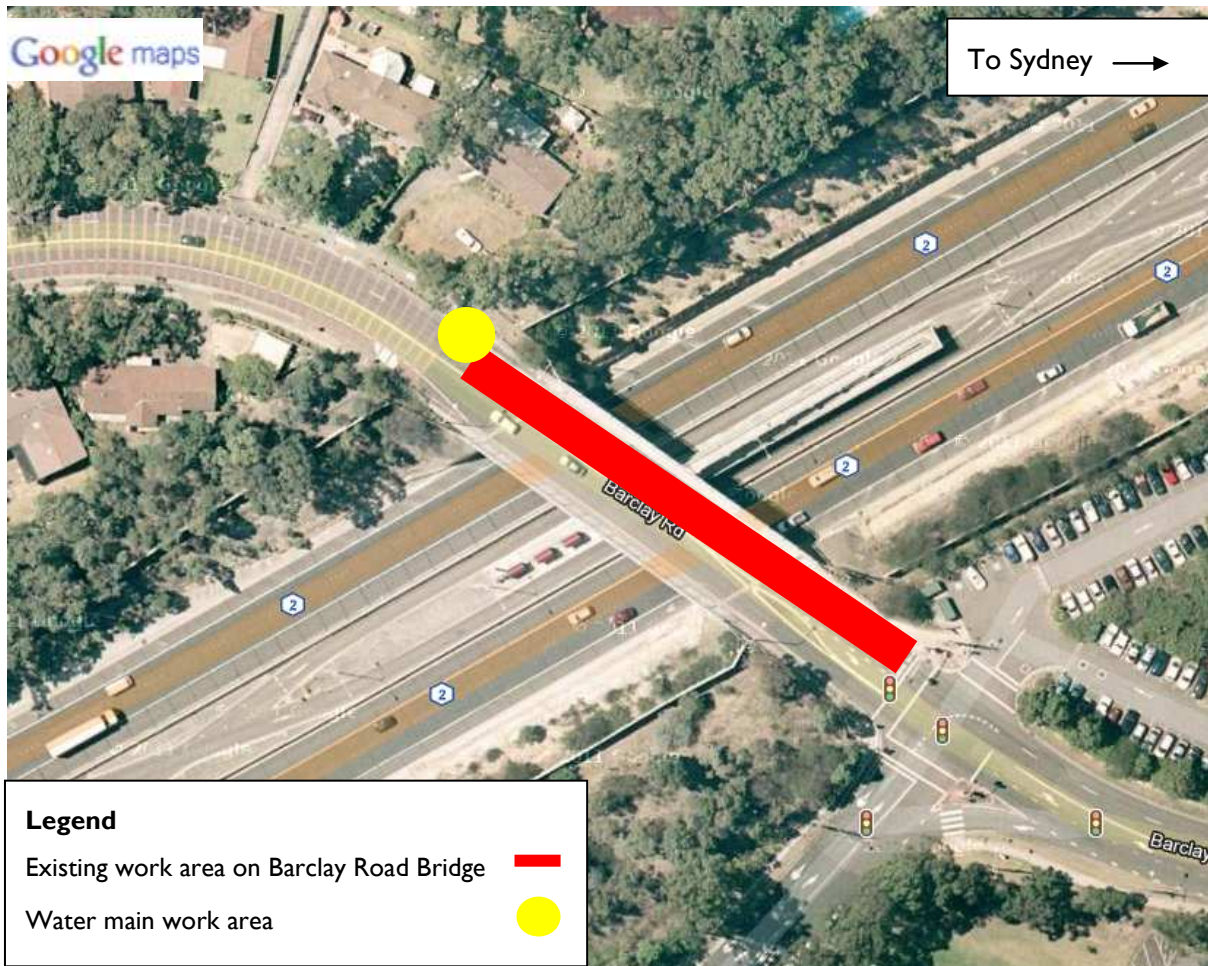
Dates of night work December 2011

Date	Mon 19	Tue 20
Night work	Yellow	Green

Work Dates



Contingency date



Hills M2 Upgrade

A team consisting of Roads and Maritime Services, the Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetraffic.com.au

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

Hills M2 Upgrade

Hills M2



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



Hills M2 Upgrade

A team consisting of Roads and Maritime Services, the Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetraffic.com.au

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670