

Hills M2 Upgrade

Hills M2



13 January 2012

Our Reference: N0294

Dear resident,

Re: Night work to connect utilities at Windsor Road, Northmead starting 19 January

Significant progress has been made on the Hills M2 Upgrade since major work started in January 2011. The project will reduce congestion and travel times during the busy morning and afternoon periods and improve access on the motorway. The upgrade will be completed in the first half of 2013.

As part of the upgrade, electricity services need to be relocated in front of properties 256-266 Windsor Road, Northmead.

Work to connect the new electrical services will be carried out at night between 8pm and 5am when traffic volumes on Windsor Road are lower and lanes can be closed. This work will be undertaken on the dates and locations over the page. Your utility providers will notify you if interruptions to your services are planned.

Machinery and equipment needed for the night work includes generators,, lighting towers, an elevated work platform, electrical tools, vacuum truck and compressor. You may experience increased noise levels as a result of the work. The project team will take measures to keep this to a minimum, including:

- Completing saw cutting and jack hammering activities by midnight.
- Using non-tonal reversing alarms, which make a “quacking” sound instead of a “beeping” sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillsm2upgrade.com.au

The community complaints and information line 1800 196 266 (select option 2) will be attended day and night during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity.

If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Regards

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call 1800 196 266
- Wait for assistance

Hills M2 Upgrade



Dates of night work: January 2012

Date	Mon 16	Tue 17	Wed 18	Thu 19	Fri 20
Night work					

Service relocation work



Contingency dates



Hills M2 Upgrade

A team consisting of Roads and Maritime Services, the Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetraffic.com

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

Hills M2 Upgrade

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If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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