

21 April 2011

Our reference: N0091

Dear resident,

**Re: Night work on the motorway east of Oakes Road, North Rocks commencing 2 May**

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. We aim to provide an efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take around two years to complete.

As part of the upgrade, the existing bus lane line marking in the motorway median, west of Oakes Road will be removed. New lines will be marked and concrete barriers installed. The work area is shown on the map over the page.

This work involves partial lane closures of the motorway and will be undertaken at night when traffic volumes are low. The motorway will remain open during these works. Approved hours of night works are from 8pm to 5am.

This work is scheduled to take place on the dates shown over the page. Key activities include:

- Line marking removal and new line marking.
- Installation of concrete barriers.

Machinery and equipment used will include flood lights, crane, delivery trucks, light vehicles and small power tools. You may experience increased noise levels as a result of this work. We will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms that make a "quacking" rather than a "beeping" sound.
- Shrouding all stationery equipment and using hoarding where possible.

For more information about how we will manage noise, please refer to the *M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillm2upgrade.com.au](http://www.hillm2upgrade.com.au)

**The community complaints and information line 1800 196 266** will be attended day and night during construction. Complaints received will be responded to within two hours and we will investigate the complaint as soon as possible. If you have any questions or would like to provide feedback please contact us on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

Kind regards

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade  
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

#### Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

#### Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

#### Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



#### M2Upgrade project

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

**Go to:** [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Live traffic:** <http://www.livetrafficnsw.com.au/>

**Email:** [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

**Call:** 1800 196 266 (free call)

**Post:** Locked Bag 2215, North Ryde BC NSW 1670



Dates of night work: May 2011

Date	2	3	4
Night work			

Dates of night work  Contingency (wet weather) dates

