

4 January 2012

Our Reference: N0268

Dear resident,

**Re: Night work to realign traffic lanes and temporary concrete barriers on the motorway near Oakes Road**

Significant progress has been made on the Hills M2 Upgrade since work started in January 2011. The project will reduce congestion and travel times during the busy morning and afternoon periods and improve access to the motorway. The upgrade will be completed in the first half of 2013.

New line marking will be painted and temporary concrete barriers will be realigned on the citybound carriageway of the Hills M2 near Oakes Road, Carlingford. This work will be undertaken at night when traffic volumes are lower, from 8pm to 5am on 11 and 12 January, weather permitting. Please see the table over the page for further details.

**Work activities**

Machinery and equipment used for the work includes line marker truck, a small crane, hand tools, light vehicles, day makers and a lighting tower. You may experience increased noise levels as a result of the work. The project team will take measures to keep this to a minimum, including using non-tonal reversing alarms, which make a “quacking” sound instead of a “beeping” sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Traffic changes**

During this work, citybound traffic will be diverted to the westbound carriageway under a contra flow arrangement. Speed limits will be reduced to 40 kph. Please follow the signs and drive with care.

**The community complaints and information line 1800 196 266 (select option 2)** will be attended day and night during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

Regards



Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade  
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

# Hills M2 Upgrade



## Dates of night work: January 2012

Date	Mon 9	Tue 10	Wed 11	Thu 12	Fri 13
Night work					
	Mon 16	Tue 17	Wed 18	Thu 19	Fri 20

Dates of night work eastbound



Contingency dates



### Hills M2 Upgrade

A team consisting of Roads and Maritime Services, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

**Go to:** [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Live traffic:** [www.livetraffic.com](http://www.livetraffic.com)

**Email:** [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

**Call:** 1800 196 266 (select option 2)

**Post:** PO Box 379, North Ryde BC NSW 1670

# Hills M2 Upgrade

**Hills M2**



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

## Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

## Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

## Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450**으로 연락하여 이들에게 **1800 196 266** 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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