

Our reference: N0211

9 November 2011

Dear resident,

Re: Night work on the Hills M2 Lane Cove Road off-ramp, Macquarie Park starting 16 November

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

As part of the upgrade, temporary concrete barriers will be installed along the Hills M2 Lane Cove Road off ramp and new traffic lines will be painted. This work will be undertaken at night from **8pm to 5am on 16 and 17 November**, weather permitting. Please see over the page for further details.

Machinery and equipment required for this work includes line marking vehicles, hand tools, crane, lighting towers and light vehicles. You may experience increased noise levels as a result of the work. The project team will take measures to keep this to a minimum, including using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillsm2upgrade.com.au

Traffic impacts

One lane of the Lane Cove Road off-ramp and one lane on the eastbound carriageway of the motorway will be closed during this work to create a safe work area. Traffic control will be in place and speed limits will be reduced to 40km/h. Please drive carefully and follow the signs.

The community complaints and information line 1800 196 266 (select option 2) is attended 24 hours per day, 7 days per week during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity.

If you have any questions or would like to provide feedback please contact us on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Regards

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



Hills M2 Upgrade
breakdown safety

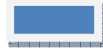
In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

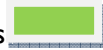
Dates of night work

November					
Wed 16	Thur 17	Fri 18	Sat 19	Sun 20	Mon 21

Night work



Contingency nights



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



Hills M2 Upgrade

A team consisting of Roads and Maritime Services, the Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetraffic.com

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670
