

25 January 2012

Our reference: N0291

Dear resident,

Night work to extend a temporary noise wall near Devlins Creek Bridge, Beecroft commencing 2 February

Significant progress has been made on the Hills M2 Upgrade since major work started in January 2011. The project will reduce congestion and travel times during the busy morning and afternoon periods and improve access to the motorway. The upgrade will be completed in the first half of 2013.

The temporary noise wall on the westbound carriageway of the motorway near the Devlins Creek Bridge will be extended by approximately 25m. This work will be undertaken at night from **8pm to 5am** when traffic volumes on the motorway are lower. Please see the dates of night work and location over the page.

What is happening with the noise walls at this location?

1. The temporary noise wall west of Devlins Creek Bridge will be extended west by approximately 25m.
2. Once the temporary noise wall is complete, the corresponding bays of the existing noise wall will be removed so the new retaining wall can be built.
3. The new permanent noise wall will be constructed around March 2012 and will be the same height as the existing noise wall at this location. The new permanent noise wall will be made of similar materials and the same height as the existing noise wall.

Why can't the new permanent noise wall be constructed now?

The new permanent noise wall at this location cannot be built until construction of the new retaining wall is completed. The new permanent noise wall will be constructed on top of the new retaining wall.

Work Activities

Machinery and equipment required for this work include light vehicles, small hand tools, generators and lighting towers. You may experience increased noise as a result of this work. We will take measures to keep this to a minimum, including using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillsm2upgrade.com.au

Traffic changes

The slow (left hand) lane of the westbound carriageway will be closed during this work. Speed limits on this section of the motorway will be reduced to 40 kph. Please follow the signs and drive with care.

The community complaints and information line 1800 196 266 (select option 2) will be attended day and night during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity.

If you have any questions or would like to provide feedback please contact the project team on 1800 196 266 or email enquiries@hillsm2upgrade.com.au.

Kind regards



Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call 1800 196 266
- Wait for assistance

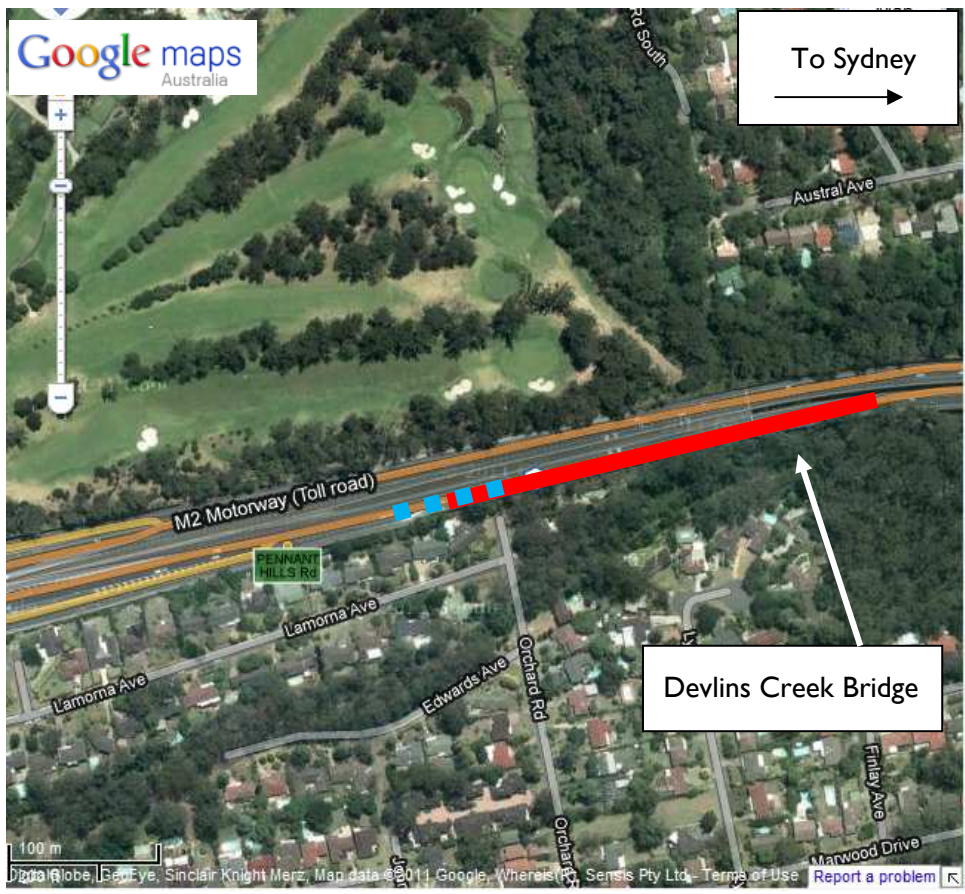
February 2012	Thu 2	Fri 3	Mon 6	Tue 7
Night work				

Legend

Previously installed temporary noise wall █

Extension of temporary noise wall █ █ █ █

Dates of night work Contingency dates



Hills M2Upgrade

A team consisting of Roads and Maritime Services, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetraffic.com

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.