

Our reference: N0071

4 July, 2011

Dear resident,

**Re: Night work on the M2 at Beecroft underneath Beecroft Road Bridge, commencing 11 July**

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. We aim to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take around two years to complete.

The work on Beecroft Road Bridge involves converting it from a three span bridge to a two span bridge. This will allow the motorway to be widened in the area where the median bus ramp and bus lane are currently located.

Some of this work requires lane closures on the motorway at night due to the high volume of traffic during daytime peak periods. Approved hours of work are from 8pm to 5.30 am. Night work will take place on the dates shown over the page.

Key activities will include:

- Traffic management.
- Installation of scaffolding.

Machinery and equipment used includes lights, hand tools, generator and delivery trucks. You may experience increased noise levels as a result of this work. We will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.
- Shrouding all stationary equipment and using hoarding where possible.

For further information about how the project team will manage noise, please refer to the *M2 Upgrade Noise Management Fact Sheet* which is available on the project website [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**The community complaints and information line 1800 196 266 (option 2)** will be attended day and night during construction. Complaints will be responded to within two hours and an investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au).

Kind regards

Sanjin Muhic

Hills M2 Upgrade Community Relations Manager



**Hills M2 Upgrade**  
breakdown safety

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

# M2 Upgrade



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on **1800 196 266**. Our business hours are 8.30am to 5.00pm Monday to Friday.

## Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 **1800 196 266** 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

## Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电**1800 196 266** 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

## Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450**으로 연락하여 이들에게 **1800 196 266** 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



## M2Upgrade project

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

**Go to:** [www.hillsm2upgrade.com.au](http://www.hillsm2upgrade.com.au)

**Live traffic:** <http://www.livetrafficnsw.com.au/>

**Email:** [enquiries@hillsm2upgrade.com.au](mailto:enquiries@hillsm2upgrade.com.au)

**Call:** 1800 196 266 (free call)

**Post:** Locked Bag 2215, North Ryde BC NSW 1670



## Dates of night work under Beecroft Road Bridge: July 2011



■ = Dates of night works    ■ = Contingency (wet weather) dates

