

19 October 2011

Our Reference: N0196

Dear resident,

Re: Night work to strengthen the road pavement between Beecroft Road Bridge and Norfolk Tunnel, Epping

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

As part of the upgrade, a process known as "cross stitching" will be undertaken to strengthen the existing road pavement on the westbound carriageway of the motorway between Beecroft Road Bridge and Norfolk Tunnel, Epping. This will involve drilling holes into the surface of the concrete pavement and then placing grout and steel bars into the drilled holes.

This activity will be carried out in blocks of two nights per week at each location from Wednesday 2 November to Friday 16 December. The work dates are shown over the page. This work will be undertaken between 8pm and midnight when traffic volumes on the motorway are lower. When work is undertaken on the westbound carriageway, traffic will be diverted to the eastbound carriageway under a contra flow arrangement.

Machinery and equipment used will include light vehicles, hammer drills, generators, industrial vacuum cleaners, lighting towers and hand tools. You may experience increased noise levels as a result of the work. The project team will take measures to keep this to a minimum, including the use of non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.

For more information about how we will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillsm2upgrade.com.au.

The community complaints and information line 1800 196 266 (select option 2) will be attended 24 hours per day, 7 days per week during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity.

If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Regards



Sanjin Muhic
Hills M2 Upgrade Community Relations Manager



Hills M2 Upgrade



November 2011

Date		Tues 1	Wed 2	Thurs 3	Fri 4	Sat 5	Sun 6
Night work							
	Mon 7	Tues 8	Wed 9	Thurs 10	Fri 11	Sat 12	Sun 13
	Mon 14	Tues 15	Wed 16	Thurs 17	Fri 18	Sat 19	Sun 20
	Mon 21	Tues 22	Wed 23	Thurs 24	Fri 25	Sat 26	Sun 27
	Mon 28	Tues 29	Wed 30				

December 2011

Date				Thurs 1	Fri 2	Sat 3	Sun 4
Night work							
	Mon 5	Tues 6	Wed 7	Thurs 8	Fri 9	Sat 10	Sun 11
	Mon 12	Tues 13	Wed 14	Thurs 15	Fri 16	Sat 17	Sun 18

Dates of night work  Contingency dates 

Hills M2 Upgrade

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetraffic.com

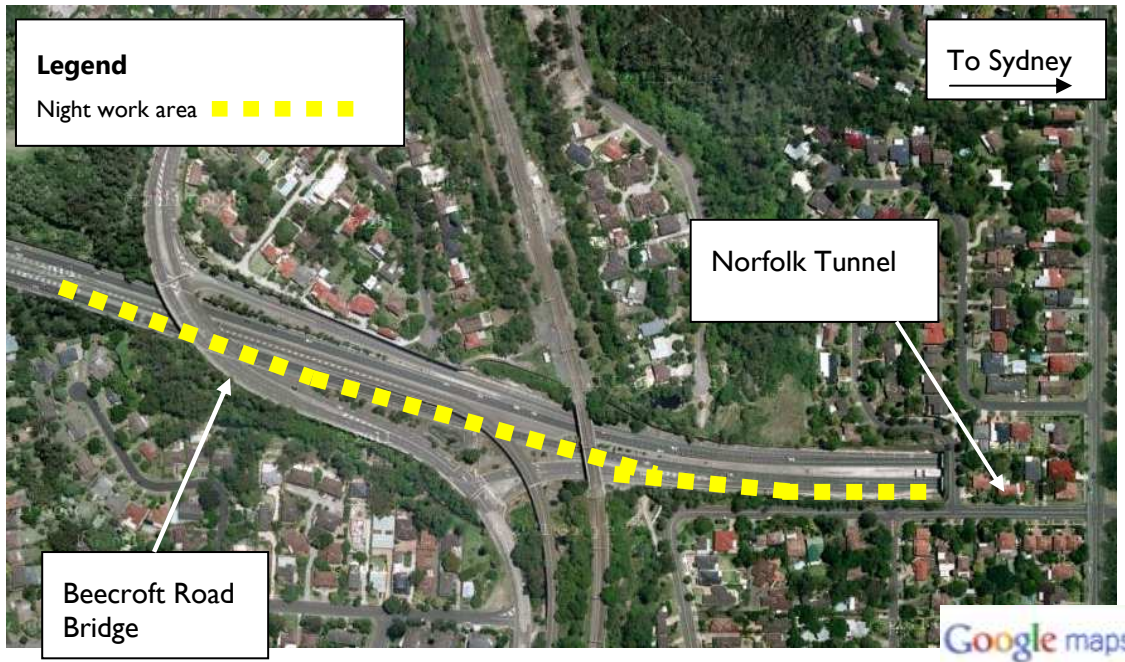
Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

Hills M2 Upgrade

Hills M2



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on **1800 196 266**. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 **1800 196 266** 聯絡 M2 Upgrade project information line。我們的工作時間是 **8.30am to 5.00pm Monday to Friday**。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电**1800 196 266** 联系 M2 Upgrade project information line。我们的工作时间是 **8.30am to 5.00pm Monday to Friday**。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450**으로 연락하여 이들에게 **1800 196 266** 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 **8.30am to 5.00pm Monday to Friday**입니다.



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