

15 March 2011

Our reference: Ch5550_7.3_11_BRB_AN_1

Dear resident,

Re: Night work on the bus ramp at Barclay Road Bridge commencing 21 March

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and is expected to take approximately two years to complete.

As part of the upgrade, the northern span of Barclay Road Bridge needs to be lengthened by approximately 4 metres and a new abutment built. This major program of work involves installation of scaffolding and changes to the pedestrian ramp to the M2 bus stop. Access to the bus stop will be maintained. For public safety reasons approval has been given to do this work at night. Approved hours of work are 8 pm to 5.30 am. This work will take place on the dates shown over the page. Key activities include:

- Scaffold installation.
- Changes to the existing hand rail and ramp surface.
- Delivery of materials.

The following equipment will be used:

- Concrete saw.
- Grinder.
- Light vehicles.
- Small tools.

You may experience increased noise levels as a result of this work. The project team will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms.
- Shrouding all stationery equipment and using hoarding where possible.

For further information about how the project team will manage noise, please refer to the *M2 Upgrade*

[Noise Management Plan](#) available at [http://www.hillsm2.com.au/NoiseManagementPlan](#)

The community information line **1800 196 266** will be attended day and night during construction.

Complaints received will be responded to within two hours and we will investigate the complaint as soon as



Hills M2 Upgrade
breakdown safety

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call **1800 196 266**
- Wait for assistance

possible. If you have any questions or would like to provide feedback please contact us on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Kind regards

Sanjin Muhic
Hills M2 Upgrade Community Relations Manager

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



Dates of night work:

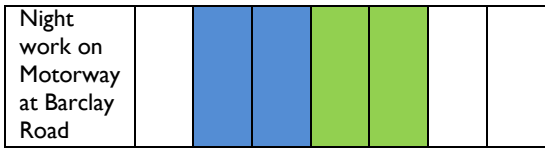
March	21	22	23	24	25	26	27
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M2Upgrade project

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au
Live traffic: <http://www.livetrafficnsw.com.au/>
Email: enquiries@hillsm2upgrade.com.au
Call: 1800 196 266 (free call)
Post: Locked Bag 2215, North Ryde BC NSW 1670





Dates of night work Contingency (wet weather) dates

