

7 November 2011

Our reference: N0207

Dear resident,

Re: Traffic management changes on Barclay Road, North Rocks starting 14 November

The Hills M2 Upgrade will widen the existing motorway between Windsor Road, Baulkham Hills and Lane Cove Road, North Ryde and will deliver four new ramps to improve access to the motorway. The project aims to provide efficient and integrated transport for the community of Sydney's North-West. Major work started in January 2011 and will be completed in early 2013.

As part of the upgrade, the northern span of Barclay Road Bridge will be lengthened by approximately four metres and a new abutment built. To accommodate this work, traffic on the bridge was reduced to one lane in each direction in April 2011.

From 14 November 2011, the through traffic lanes will be realigned from the eastern side of the bridge to the western side of the bridge. This will allow the next stage of construction to commence.

The realignment of traffic lanes will be undertaken between 8pm and 5am when traffic volumes on Barclay Road are lower. During the realignment, traffic controllers will direct motorists safely through the work area. Please drive carefully and follow the signs. Your cooperation and patience are greatly appreciated during this essential upgrade work.

Pedestrian access to the Barclay Road bus stop ramp will be maintained along the western side of the bridge. Key activities will include:

- Moving temporary concrete traffic barriers
- Line removal and line marking

Machinery and equipment required for this work includes line marking and removal equipment, a crane, lighting towers, trucks and hand tools. You may experience increased noise levels as a result of this work. We will take measures to keep this to a minimum, including:

- Using non-tonal reversing alarms, which make a "quacking" sound instead of a "beeping" sound.
- Shrouding stationary equipment and using hoarding where possible.

For more information about how the project team will manage noise, please refer to the *Hills M2 Upgrade Noise Management Fact Sheet* which is available on the project website www.hillsm2upgrade.com.au.

The community complaints and information line 1800 196 266 (select option 2) will be attended 24 hours per day, 7 days per week during construction. Complaints will be responded to within two hours and investigation of the complaint will proceed at the earliest opportunity. If you have any questions or would like to provide feedback please contact the project team on the 1800 number or email enquiries@hillsm2upgrade.com.au.

Kind regards,



Sanjin Muhic

Hills M2 Upgrade Community Relations Team



**Hills M2 Upgrade
breakdown safety**

In the case of breakdown:

- Stay in your vehicle
- Switch on your hazard lights
- Call 1800 196 266
- Wait for assistance

Hills M2 Upgrade

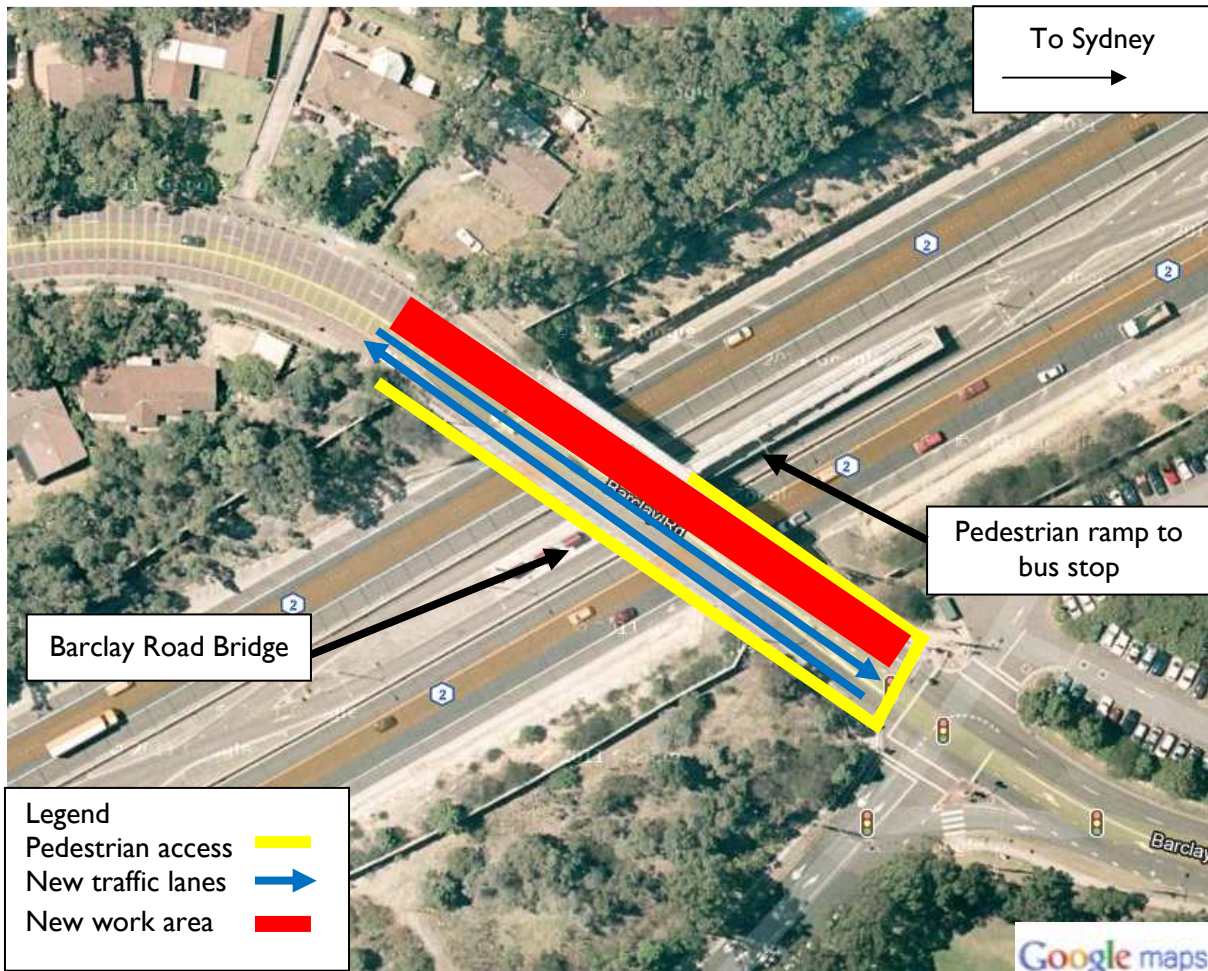


November 2011

| Date | Mon 14 | Tue 15 | Wed 16 | Thu 17 | Fri 18 | Sat 19 |
|------|-----------|-----------|-----------|-----------|-----------|-----------|
| Work | | | | | | |

Dates of work

Contingency dates



Hills M2 Upgrade

A team consisting of The Roads and Traffic Authority of NSW, The Hills Motorway Limited and Hills Motorway Management Limited (as trustee of the Hills Motorway Trust)

Go to: www.hillsm2upgrade.com.au

Live traffic: www.livetraffic.com

Email: enquiries@hillsm2upgrade.com.au

Call: 1800 196 266 (select option 2)

Post: PO Box 379, North Ryde BC NSW 1670

Hills M2 Upgrade



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone the M2 Upgrade project information line on 1800 196 266. Our business hours are 8.30am to 5.00pm Monday to Friday.

Cantonese

若你需要口譯員，請致電**131 450**聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 196 266 聯絡 M2 Upgrade project information line。我們的工作時間是 8.30am to 5.00pm Monday to Friday。

Mandarin

如果你需要口译员，请致电**131 450**联系翻译和口译服务署 (TIS National)，要求他们致电1800 196 266 联系 M2 Upgrade project information line。我们的工作时间是 8.30am to 5.00pm Monday to Friday。

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450으로 연락하여 이들에게 1800 196 266 번으로 M2 Upgrade project information line에 전화하도록 요청하십시오. 저희의 근무시간은 8.30am to 5.00pm Monday to Friday 입니다.



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